

**You don't have  
to do it alone!**

**We can help you understand  
your rights and prepare you for  
court appearances.**

**We can help you negotiate  
with your landlord.**

**We have attorneys who may  
represent you in your court case.**

**We can help you represent yourself.**

## **FREE ASSISTANCE**

- **If you have received  
an eviction notice**
- **If you are behind on  
your rent**
- **If your landlord is  
threatening to evict you**
- **If you need help talking  
with your landlord**

## **OTHER TENANT RESOURCES**

### **Northwest Justice Project – CLEAR**

Toll Free Hotline – 1-888-201-1014

Hours: Mon-Fri, 9:15 am to 12:30 pm

*Free legal services for low-income persons with civil (non-criminal) problems in Washington State. Services include information, legal advice, referrals to other agencies, and legal representation.*

### **Northwest Justice Project – CLEAR SR\***

Toll Free Hotline – 1-888-387-7111

Hours: Mon-Fri, 9:15am to 12:30 pm

*Free legal services for seniors (must be 60 years old or older) with civil (non-criminal) problems in Washington State. Services include information, legal advice, referrals to other agencies, and legal representation.*

### **Clark County Law Library (360) 397-2268**

Located in the Clark County Courthouse

Hours: Mon-Fri, 10:00 am to 4:00 pm

Closed on holidays when courthouse is closed.

*The library has both print and internet sources for state and federal laws, state and local court rules, city and county codes. They have forms for nearly any situation.*

### **Washington State Consumer Information Hotline**

1-800-692-5082

Hours: Available 24 hours per day

*Recorded messages on landlord/tenant issues provided by the Consumer Protection Division of the Attorney General's office. For landlord/tenant issues, press "8".*

## **ONLINE RESOURCES**

### **[www.washingtonlawhelp.org](http://www.washingtonlawhelp.org)**

*Information and downloadable forms on landlord/tenant topics and links to other helpful web sites.*

### **[www.courts.wa.gov](http://www.courts.wa.gov)**

*Everything relating to the state court system, including a directory, recent court opinions and downloadable forms.*

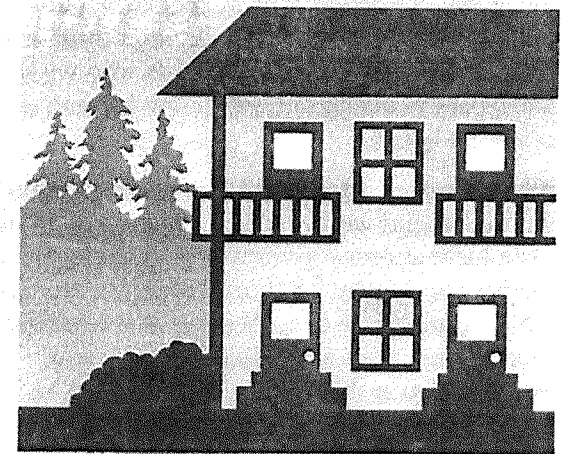
### **[www.tenantsunion.org](http://www.tenantsunion.org)**

*Information about tenant's rights*

*For legal help, mediation services  
or other referrals contact the  
Clark County Volunteer Lawyers Program  
360-695-5313  
or call Community Mediation Services  
360-619-1151*

# **EVICTIION ASSISTANCE**

**for Low-Income  
Clark County Residents**



**Have you received  
an eviction notice?**

**Are you at risk  
for eviction?**

**Call the  
HOUSING JUSTICE PROJECT  
(360) 334-4007**

## CLARK COUNTY VOLUNTEER LAWYERS PROGRAM (CCVLP)

**The Housing Justice Project** is a free program of the CCVLP. The project provides legal assistance to low-income tenants, education to tenants and landlords about landlord/tenant law, and resources to resolve disagreements between tenants and landlords. The goal of the project is to prevent tenants from becoming homeless.

### Who is eligible for services?

**Tenants** who are low-income and: a) have been served with an Eviction Notice or Unlawful Detainer; b) or are having other problems that put you at risk of eviction such as late payment of rent, alleged violations of the lease, or other unresolved issues with the landlord. **Landlords** who wish to participate in mediation with a low-income tenant to resolve issues.

### What services does CCVLP provide tenants?

You may attend weekly advice appointments with a volunteer attorney to learn about your legal rights and how to prepare for court. Volunteer attorneys will be available on court hearing days to advise you. In some cases a volunteer attorney may represent you at the hearing. You may also be referred to Community Mediation Services for help discussing your issues with your landlord and resolving the case through mediation.

**When should you call?** Call IMMEDIATELY. Do not wait to get court papers. Once a landlord files court papers to evict you, your eviction is public record. Call if you receive an eviction notice. Call if your landlord is threatening to evict you.

## HOUSING JUSTICE PROJECT

# (360) 334-4007

Mon-Thu, 9:00 am to Noon, 1:00 to 4:00 pm

For other tenant issues: Call the CCVLP client intake line at 360-695-5313.

## COMMUNITY MEDIATION SERVICES

Community Mediation Services (CMS) provides a free and private way to improve communications and resolve disagreements between landlords and tenants in Clark County.

**What happens in mediation?** You meet together voluntarily in a private setting, to discuss and negotiate your concerns with the help of mediators. The mediators help you communicate and explore options that work for both of you. Mediation is confidential (with limited exceptions) and voluntary at all times. If an agreement is reached, the mediators help you put the agreement in writing.

**Who are the mediators?** The mediators are professionally trained CMS volunteers and staff. They do not take sides or make decisions about the dispute. Their role is to help you really listen to each other and help you find workable solutions.

**How can mediation help after a tenant has received an eviction notice, or an unlawful detainer has been filed?** The mediators will meet with both parties together, and sometimes separately, to clarify each participant's concerns and needs. If the landlord's need is payment of past due rent, you both may explore what payment arrangements can be made to satisfy the landlord and to keep the tenant in the rental unit. If the tenant must leave, the parties might mediate issues such as: (1) when the tenant will leave; (2) unresolved financial issues; and (3) what the landlord will say regarding the tenant's rental history.

**How much does mediation cost and how are mediations scheduled?** Mediation through CMS is free. Mediations can typically be arranged within one week and CMS will seek to arrange a meeting convenient to both parties schedules.

**To find out more about mediation  
call CMS at 360-619-1151.**

## RENTAL ASSISTANCE

*If you have to move, the following agencies may be able to help you find low-cost housing, tenant friendly landlords or rental assistance funds.*

### • Salvation Army – 694-9503

Rent assistance, job training, counseling, emergency food baskets and many other services. For rent assistance call on Monday morning at 9:00 am. It is first come, first served.

### • St. Vincent de Paul, Vancouver – 694-5388

Rental assistance, food bank, clothing and other services. Client must live in the Greater Vancouver area. Rental assistance for tenants with an eviction notice or families with children.

### • Share Aspire – 448-2121 ext 305

Rental assistance: This must be your last resort. You must exhaust all other resources. Referrals can be made from the Housing Justice Project. Transitional housing: Housing for up to two years with case management and support services. You must be referred by a counselor or social service agency.

### • Community Services Northwest – 317 E. 39th Street.

Drop in services for individuals who are homeless or at risk of homelessness. Housing case managers available and supported housing opportunities. Open every Tuesday from 1:00 -2:30 pm.

### • Tenant Education Program of Clark County – 993-5301

A six week rental education program designed to help you be a successful renter and overcome barriers such as no rental history, eviction and bad credit. Call for application.

### • Second Steps Housing – 993-5301

Transitional housing for women and families. Not emergency housing. Applicants must be homeless and able to pay low rents. Call for application.

### • Veteran's Assistance Fund – 397-8463

Housing, utilities, food, prescriptions, transportation. You must have lived in Washington for one year and you must have an eviction notice. There is an application.

### • 211 Info—A referral service. Dial 211

They will assess your situation and give you referral information.

### • The Emergency Shelter Clearing House – 695-9677

For temporary emergency shelter. Accessible 7 days a week. Women, families and couples, call from 9:00 am to 8:00 pm. Single men, call from 11:00 am to 8:00 pm.